



Mob 0426 283 830
Email learn@babysign.com.au

Terms and Conditions

1. Introduction

Welcome to Baby Sign. By accessing or using our services, website, or purchasing our products, you agree to be bound by these Terms and Conditions ("Terms"). Please read them carefully.

These Terms comply with the Australian Consumer Law (ACL), contained in the Competition and Consumer Act 2010 (Cth).

2. Services

Baby Sign provides educational workshops, key word signing training, and resources for families, educators, and professionals.

We reserve the right to modify, suspend, or discontinue any part of our services at any time without prior notice.

3. Bookings and Payment

- All bookings must be made via our website, email, or phone.
- Full payment is required to secure your booking unless otherwise agreed in writing.
- All prices are in Australian Dollars (AUD) and include GST where applicable.

4. Cancellations and Refunds

- You may cancel your booking up to 14 days before the scheduled service for a full refund.
- Cancellations made less than 14 days prior to the scheduled service may incur a cancellation fee of 50% of the fee.
- No refunds will be provided for non-attendance without prior notice.
- If Baby Sign cancels or reschedules a service, you will be offered a full refund or an alternative date at no additional cost.
- Nothing in these Terms excludes your rights under the Australian Consumer Law, including rights to remedies for major failures.

5. Australian Consumer Law

Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired, replaced, or services re-supplied if they fail to be of acceptable quality and the failure does not amount to a major failure.

6. Intellectual Property

All materials provided during our services, including text, images, videos, resources, and training materials, remain the intellectual property of Baby Sign and may not be reproduced, distributed, or shared without written permission.



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7. Limitation of Liability

To the maximum extent permitted by law, Baby Sign is not liable for any indirect, incidental, special, or consequential loss or damage arising out of or related to your use of our services or products.

8. Privacy

We respect your privacy and handle your personal information in accordance with the Privacy Act 1988 (Cth) and our Privacy Policy.

9. Governing Law

These Terms are governed by the laws of Victoria, Australia. Any disputes arising under these Terms shall be resolved in the courts of Victoria.

10. Contact Us

If you have any questions about these Terms, please contact us at:

Baby Sign

PO Box 149
Greensborough VIC 3088

learn@babysign.com.au

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